

5 Steps to Check In for Your Video Visit

Select Device

Use a computer or device with a camera and microphone.



Go to Provider's Room Enter your provider's doxy.me room web address into the browser.



Check In Type in your name and click Check In.



Enable Webcam and Microphone Allow your browser to use your webcam and microphone.



You're In! Wait for your provider to start the call.



Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.



Need Help?

If you need more assistance, don't hesitate to contact us!

(844) 436-9963

Send a message support@doxy.me